



LEKAZZ DRIVER GUIDE

Requirement

1. Lekazz driver must be a Malaysian nationality
2. Possess valid driving licence
3. Valid insurance coverage and driver name is included in the insurance cover note (in case car is owned by spouse, etc)
4. Car is not more than seven years old
5. No adverse traffic records
6. Wear decent attire while on duty

Steps to register as a Lekazz driver

1. Download and install Android driver app from Google Play or iOS driver app from Apple App Store
2. Click to register as new driver
3. Input details required including a photo of a driver
4. Upload driver documents
5. Click submit
6. Approval is within 3 working days (please email customer@lekazz.com should there is no notification after 3 working days)
7. Log in to driver app after registration is approved (notification by email from Lekazz)
8. Pay one-off registration fee of RM5.
9. Purchase driver credit to start accepting ride. Driver credit will be credited to driver wallet and will deducted upon each completed trip. Driver wallet balance must be maintained above RM20 to be online to receive ride order. Please purchase minimum RM30 driver credit for first time purchase.

Accepting ride order

1. Go online to receive ride order.
2. Press accept ride once notified by the app.
3. Follow instruction as shown on screen until pick up point.
4. Driver may use in-app navigation to go to pick up point and to final passenger destination.
5. Click end ride once reach at destination. Receipt will pop up and driver could agree with passenger on the ride fare.
6. Receipt will be automatically send to user registered email address after trip is completed.
7. The Driver must provide rating for each completed trip.
8. Driver could report any issue using in-app reporting tools.